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Complexity Management through Architecture Patterns



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Chief Architect

As part of my job, I work closely with teams to

- 1. Help achieve technology goals
- 2. Roadmap technology strategy
- 3. Establish market position
- 4. Oversee important technology initiatives.

I often address following concerns

- 1. Each business is different, it involves unique complexity, because ...
- 2. How complex is our architecture?
- 3. We need a microservice architecture?

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Problem Statement:

Matching architecture complexity to business complexity

Background

- Business Complexity
 - Difficulty involved in managing and operating business.
 - Factors
 - Product and services diversity
 - Regulatory environment
 - Scope of operations



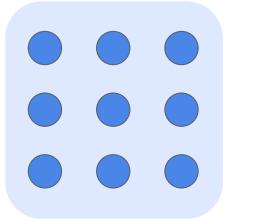
Background

- Software Architecture Complexity
 - Difficulty involved in designing, implementing and maintaining.
 - Factors
 - components interact and communicate with one another.
 - size, scope, requirements of the software system,
 - technologies
 - programming languages used to build it.

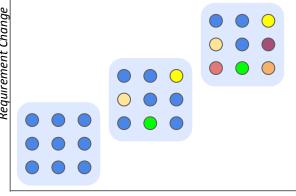


Types of Complexity

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Requirement Change



Time

1

Substance Complexity

Number of different components or processes required to build a product

Dynamic Complexity

Rate of change in components or process in product / service

Psychological Complexity

Human interaction and behaviour with in a system

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Business Complexity

Substance complexity, dynamic complexity with Business complexity

| e-Commerce Portal | | Internet Banking | 1. Fund Transfers |
|---|--|---|---|
| Website to buy and sell products 1. New Product Category and | | A digital platform that allow activities and transactions | Bill Payments Loan Management Investment Management Wealth Management |
| attributes. 2. Search & Browse User flows 3. Product configurations 4. New Payment Methods | Product Catalog Inventory Management Pricing Management Payment Processing | Regulatory compliance, see management, and the nee | 6. Personal Finance 7. Trading Account 8. TAX Payments 9. Customer Service |
| New Shipping Methods New Geographies New Tax Implications on goods New Product Vendors | Shipping & Logistic Returns Management Marketing and Personalization User Profile Management | Security Features Bill Payments Integrations with third p | 10. Security Management Account Information KYC |
| | bility, personalization, ommendations | KYC, AML | eposits, withdrawals, transfers, investments |
| Moderate Substance Complexity | h Dynamic Complexity | High Substance Complexity | Low Dynamic Complexity |

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Summary

The complexity of the business often drives the complexity of the underlying architecture, as the architecture must be designed to accommodate the various components and interactions of the business.

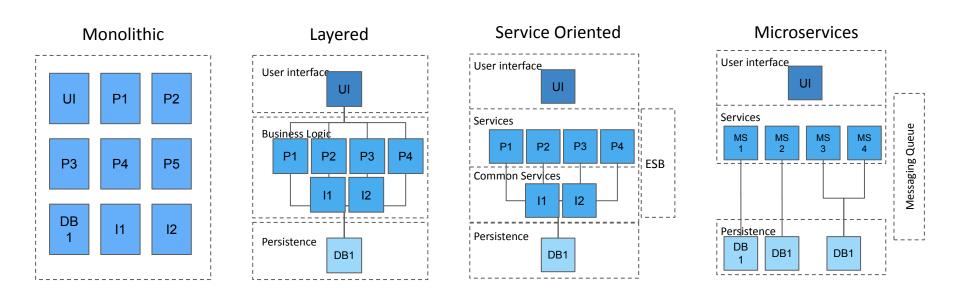


Architecture Patterns

| | Complexity of Architecture | Effort Required to Handle Complexity of Business Requirements |
|----------------------|---|--|
| Substance Complexity | Number of independently deployable components | Effort Required to Add Features |
| Dynamic Complexity | Flexibility of components | Effort Required to Change Features |

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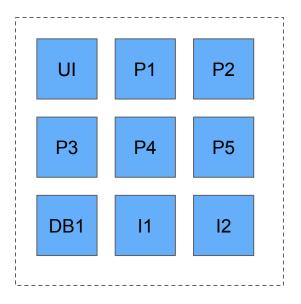
Conventional Architectural Models



Conventional Architecture Models are implemented based on the required level of business complexity

Architectural Pattern - Monolithic

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Substance Complexity

All the components are packaged together into a single, tightly-coupled application.

Dynamic Complexity

Difficult to manage and scale the interactions and dependencies between the components. Any change require extensive testing

| Monolithic Architecture | Complexity of Architecture | Effort to Handle Complexity of Business Requirements |
|----------------------------|---|--|
| Substance Complexity | Low (Typically single deployable unit) | High |
| Dynamic Complexity | Low (Any change requires extensive testing) | High |

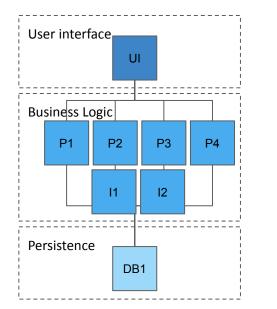
Suitable for Business

low rate of change are those that operate in stable and predictable environments, and can typically rely on more traditional and established architectures to meet their needs

- Traditional Manufacturing Companies
- Utilities
- Government Agencies

Architectural Pattern - Layered





Substance Complexity

The architecture separates different components or layers into distinct and modular units.

Dynamic Complexity

Layers in a system communicate via defined interfaces. Changing requirements or functionality of each layer can alter the system's behavior, affecting the entire system

| Layered Architecture | Complexity of Architecture | Effort to Handle Complexity of Business Requirements |
|-------------------------|-------------------------------|--|
| Substance Complexity | Moderate | High |
| Dynamic Complexity | Low | High |

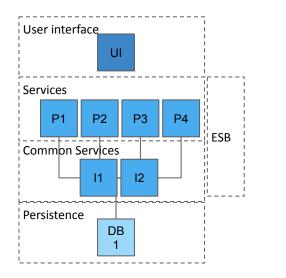
Suitable for Business

Overall, businesses with <u>low substance complexity and moderate</u> <u>dynamic complexity</u> are those that require architectures that are responsive, scalable, and flexible enough to handle <u>periodic updates</u> or changes to the application logic, but <u>do not require rapid changes</u> to the application behavior.

- Low Traffic e-Commerce
- Online booking
- CRM

Architectural Pattern - Service Oriented

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Substance Complexity

while it simplifies the overall architecture by breaking it down into smaller components, it still requires expertise and management to ensure that the system functions correctly and meets the desired requirements.

Dynamic Complexity

it allows for flexibility and adaptability, it still requires careful management and ongoing maintenance to ensure that the system functions correctly and meets the desired requirements.

| SOA | Complexi Architect | • |
|------------------------|------------------------------------|--------------------------------|
| Substance Complexit | | e (3 or more High le units) |
| Dynamic Complexit | Moderate change re extensive | equires |

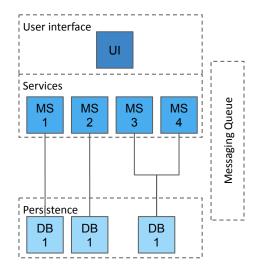
Suitable for Business

Typically businesses that involve <u>relatively straightforward</u> products or services with <u>some degree of regulation</u> or management complexity.

- Education
- Real Estate

Architectural Pattern - Microservices

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Substance Complexity

Microservices break down a system into small, independent services responsible for specific functions. Services communicate through APIs, providing scalability **Dynamic Complexity**

Each service in a microservices architecture is responsible for a specific function. It is predictable how changes in one service may affect the behavior of the entire system

| Microservice | Complexity of Architecture | Effort to Handle Complexity of Business Requirements |
|-------------------------|-------------------------------|--|
| Substance Complexity | High | Low |
| Dynamic Complexity | Low | Low |

Businesses with high Substance and Dynamic Complexity.

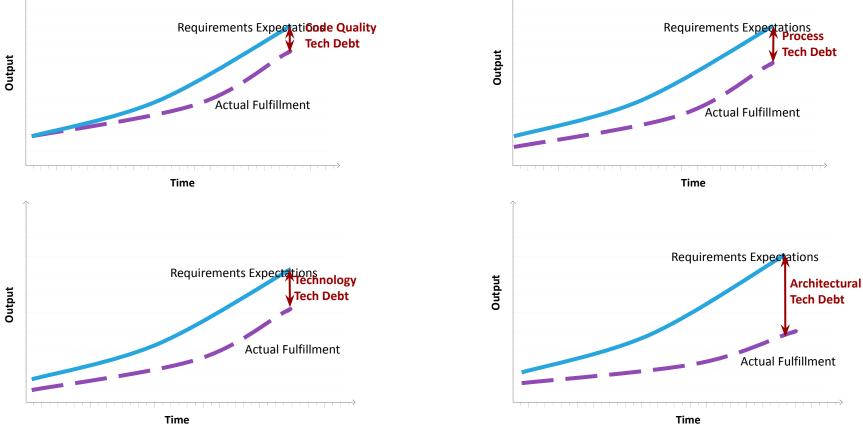
Businesses that deal with large-scale, <u>complex systems</u> and processes that are subject to constant rapid change.

- Banking
- High Traffic e-commerce
- Telecommunications.

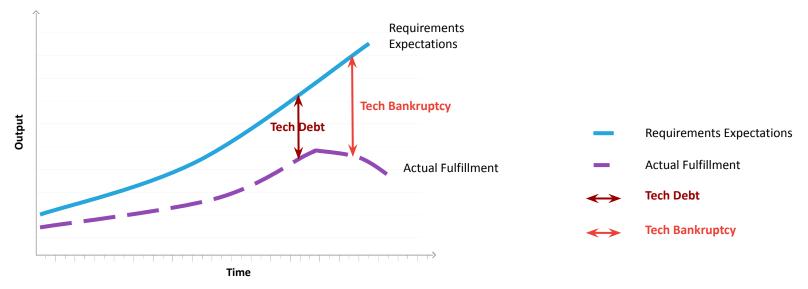
Mapping of Architecture Complexity and Business Complexity

| Architectural Pattern | Substance Complexity | | Dynamic Complexity | | Suitable Business |
|--------------------------|-----------------------------|---------------------------------|-----------------------------|---------------------------------|---|
| | Architectural Complexity | Effort / Business Complexity | Architectural Complexity | Effort / Business Complexity | Conditions |
| Monolithic | Low | High | Low | High | Stable, predictable e.g. manufacturing |
| Layered | Moderate | High | Low | High | Periodic update E.g. niche ecom, crm, |
| Service Oriented | Moderate | High | Moderate | Moderate | Some degree of regulation and management e.g education, realestate |
| Microservices | High | Low | High | Low | Constant rapid change Large Scale E.g. banking, high-traffic ecom |

Architecture Debt is the Highest Contributor to Technical Debt



Architectural Technical Debt can cause Technical Bankruptcy

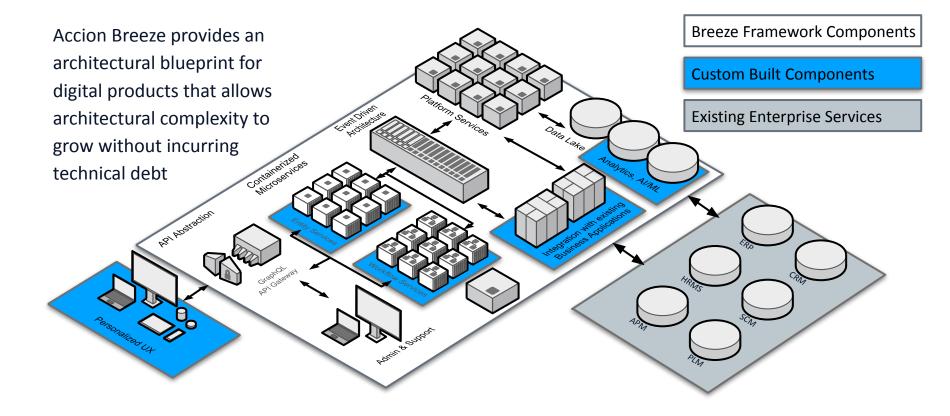


Technical Bankruptcy occurs when system starts delivering negative Output as the time and efforts are consumed in fixing the system complexity (entropy / tech debt)

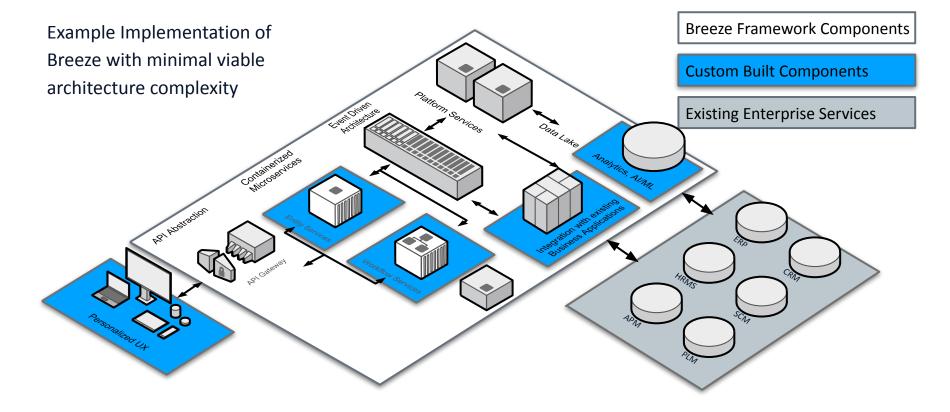
Architectural misalignment is the primary cause of Technical Bankruptcy

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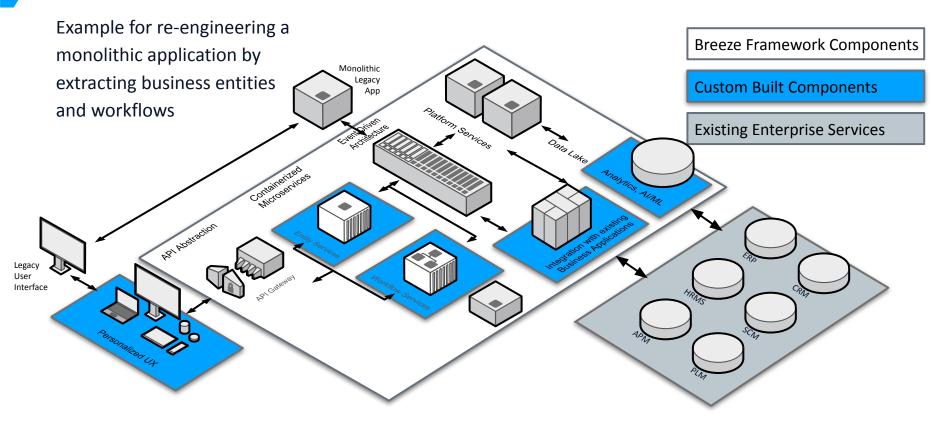
Accion Breeze - Digital Product Architecture Blueprint



Accion Breeze - Minimum Viable Architecture Complexity



Accion Breeze - Re-engineering Path of Least Complexity





Thank you